#### Nuts & Bolts: Grants Management and Regional Outreach

**Genevieve Waterman** 

Office of Elder Justice & Adult Protective Services, Administration for Community Living

Sara Planthaber

Office of Elder Justice & Adult Protective Services, Administration for Community Living





## Agenda

- Introductions
- Refresher: Grants Management and Compliance Expectations
- Report Examples
- Regional Outreach
- Questions



## Meet your ACL Team

#### **Genevieve Waterman**

Aging Services Program Specialist Genevieve.Waterman@acl.hhs.gov

#### Sara Planthaber

Aging Services Program Specialist Sara.Planthaber@acl.hhs.gov



# Grants Management/Compliance



## **Reporting Timelines (Programmatic)**

 Semi-Annual Report: Due 30 days after the end of the reporting period

- Final Report: Due 120 days after the conclusion of the grant period
  - $\circ$  Due Date: October 29, 2029

<b>Reporting Period</b>	Semi-Annual Report Due Date
July 1st-December 31st	January 31st
January 1st-June 30th	July 31st



#### **Grant Products**

Your Project Officer <u>must</u> review and approve all products produced using grant funds (including staff time) or that mention ACL prior to public dissemination

- What kinds of materials need to be reviewed?
- What are ACL Project Officers looking for in their review?
- How far in advance of publication, distribution, etc. should you send materials for review?



#### **Grant Products**

All materials created using <u>any</u> grant funds must include the <u>required Stevens Amendment product disclaimer language</u>.

If you have any questions about this, please contact: Clayten Eggleston <u>clayten.eggleston@acl.hhs.gov</u> Grants Management Specialist



### Training

OAA § 215(e)(1)(H): "Pension counseling and information programs . . . provide[] training programs for staff members, including volunteer staff members, of pension and other retirement benefits programs..."



#### **Data Collection**

#### **Client-Level Data**

- Demographics (age, gender, race, income)
- Legal issues
- Level of service
- Client outcomes (including recovery amounts)

#### **Outreach Activities**

- Outreach location
- Method
- Frequency



### **Reports: Purpose**

- The primary tool/method by which the grantee communicates accomplishments and progress made towards achieving project goals and objectives
- Reports should be written clearly and understandable for a wide range of readers:
  - Organized per ACL guidance
  - $_{\circ}$  Written as a narrative
  - Attachments: Data and Deliverables



#### **Reports:** Content Guidance

- What did you accomplish during this reporting period and how did these accomplishments help you reach your stated project goals and objectives? Please note any significant project partners and their role in project activities.
- What, if any, challenges did you face during this reporting period and what actions did you take to address these challenges? Please note in your response changes, if any, to your project goals, objectives, or activities that were made as a result of challenges faced.
- How have the activities conducted during this project period helped you to achieve the measurable outcomes identified in your project proposal
- What was produced during the reporting period and how have these products been disseminated? Products may include articles, issue briefs, fact sheets, newsletters, survey instruments, sponsored conferences and workshops, audiovisuals, and other informational resources.



# Examples



#### **Example 1**

This reporting period, the sasisted 161 persons with pension concerns between January 1 and June 30 0. Of this total, 63 clients resided in 33 ir 7, 7 in 7, 4 in , 10 in 7, and 26 in 7. The remainder of these clients resided outside the s region; but in most cases, their pensions resulted from regional employment, or their pension plans were administered from within the project's area.

From January 1 through June 30 the office served 45 clients, with 23 pension issues resolved by the hotline attorney, 22 receiving extended services by means of a pension investigation and had 11 recoveries to report for this period. This resulted in a total of \$1,378,210.10 (cash accumulated) and \$1,050,051.94 (present value), in pension benefits recovered for this reporting period.

The office served 116 clients, with 37 pension issues resolved by the pension attorneys, 79 receiving extended services by means of a pension investigation or have been accepted for investigation and had 7 recoveries to report for this period. This resulted in a total of \$981,790.39 (cash accumulated) and \$1,616,211.22 (present value), in pension benefits recovered for this reporting period.

### Example 2



#### B. <u>Regional Outreach</u>



Develop yearly outreach plan.

During this reporting period, the and any offices as well as our grant partners provided outreach activities. Below is the list of Outreach Activities the and offices engaged in during the July 1 through the December 31 period.



# **Regional Outreach**



### **Regional Outreach**

The expectation is that grantees **provide equivalent services throughout their region**. This can be achieved through outreach efforts and networking.

Specific outreach activities can be found in the NOFO:

1. Deliver outreach opportunities throughout the service region, including any planned collaborations with community organizations, social service agencies, and other groups.

2. Target traditionally marginalized populations, including people of color and others, such as those with limited-English proficiency, those residing in rural areas and individuals with low-income who have been historically underserved, marginalized, and adversely affected by persistent poverty and inequality who are in need of pension access information and assistance

3. Coordinate with NPARC regarding... outreach efforts.



#### **Outreach Examples**

#### **Consumer Facing**

Attend state fairs to network with older adults

Provide warm introductions between community-based organizations (CBOs) and local attorneys

Develop 1 pager on program

#### **Professionals**

Lead a virtual training program

- Bar associations
- Aging services professional

Train legal aid providers on spotting pension issues

Develop and share educational materials with CBOs



### How can we assist you?

Brainstorming Sessions

Supporting strategic planning

Facilitating network connections

 Providing opportunities to support training and closing knowledge gaps in pensions



## Questions? Thank you!